

Privacy Policy of the multifunctional high performance computing complex “AVITOHOL” at IICT-BAS

Cloud resources

1. Information We Collect

We obtain Personal Information from the sources described below. For the purpose of this Privacy Policy, “Personal Information” means any information relating to an identified or identifiable individual. Where applicable, we indicate whether and why you must provide us with your Personal Information, as well as the consequences of failing to do so. If you do not provide Personal Information when requested, you may not be able to benefit from our services if that information is necessary to provide you with the service or if we are legally required to collect it.

Personal information you provide us

Registration form:

If you request to create an account, we may collect contact information such as name, email address, company name, phone number, and address.

Communications:

If you contact us directly, we may receive additional information about you. For example, we may receive your name, email address, phone number, the contents of a message or attachments that you may send to us, and other information you choose to provide. We may collect any information which you provide to us through your communications.

Business contacts:

We may receive professional contact details of employees and other individuals associated with our customers, partners, and vendors, such as first and last name, email address, phone number, title and department, and other information relevant to the particular relationship.

2. How We Use Your Personal Information

Providing our services:

We use Personal Information to operate, provide, and maintain the services that we offer to you. For example, if you work at one of our customers, partners or vendors, we may use your email address to manage the business relationship.

Analytics and product development:

We and our service providers use Personal Information, such as your interactions with our services, to monitor and analyze usage of, and to improve and enhance our services.

Communication:

We may send emails to an email address you provide to us

- for service or technical-support purposes, or
- to send you information about topics or content that we think may interest you; updates about the latest developments, features and services; or updates regarding your request.

Aggregate data:

We may de-identify and aggregate information for statistical analysis and other lawful purposes.

Legal:

We may use your Personal Information to defend our legal rights, to comply with our legal obligations and internal policies.

3. How We Share Your Personal Information

We disclose information to third parties in the following circumstances:

If required to do so by law or in the good faith belief that such action is appropriate:

- under applicable law, including laws outside your country of residence;
- to comply with legal process;
- to respond to requests from public and government authorities, including public and government authorities outside your country of residence;
- to enforce our terms and conditions;
- to protect our rights, privacy, safety or property, and/or that of our affiliates, you or others.

We may use and disclose aggregate information that does not identify or otherwise relate to an individual for any purpose.

4. Security

We maintain administrative and technical safeguards that are intended to appropriately protect Personal Information against accidental or unlawful destruction, accidental loss, unauthorized alteration, unauthorized disclosure or access, misuse, and any other unlawful form of processing of the Personal Information in our possession. Please be aware that no security measures are perfect or impenetrable and thus we cannot and do not guarantee the security of your data. It is important that you maintain the security and control of your account credentials, and not share your password and access details with anyone.

5. Contact Us

If you have any questions about this Privacy Policy, you may contact us at avitohol-support@parallel.bas.bg.